# Community Profile: Wiarton – Downtown Wiarton BIA

Prepared for: Economic Developers Council of Ontario – My Main Street



Confidential

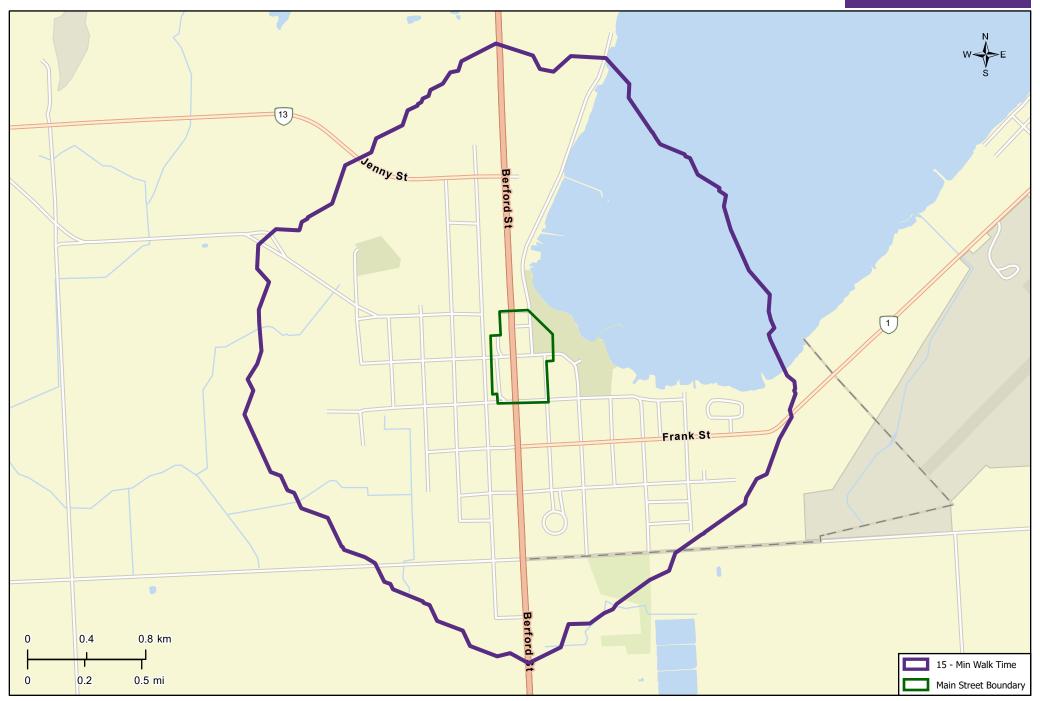
Date: February 16, 2022

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I







# **Demographics** | Population & Households



Trade Area: Wiarton - Downtown Wiarton BIA

**POPULATION** 

1,113

**HOUSEHOLDS** 

477

**MEDIAN MAINTAINER AGE** 

59

Index:109

**MARITAL STATUS** 



50.9%

Index: 88

Married/Common-Law

**FAMILY STATUS\*** 

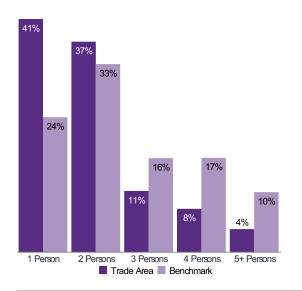


49.1%

Index:131

Couples Without Children At Home

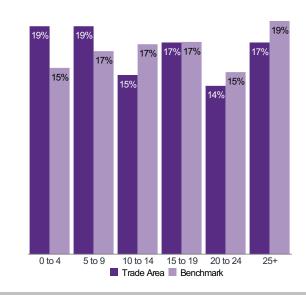
### **HOUSEHOLD SIZE**



### **POPULATION BY AGE**

|          | Count | %   | Index |
|----------|-------|-----|-------|
| 0 to 4   | 46    | 4.1 | 82    |
| 5 to 9   | 53    | 4.8 | 88    |
| 10 to 14 | 47    | 4.2 | 74    |
| 15 to 19 | 43    | 3.9 | 65    |
| 20 to 24 | 48    | 4.3 | 65    |
| 25 to 29 | 53    | 4.8 | 68    |
| 30 to 34 | 62    | 5.6 | 84    |
| 35 to 39 | 68    | 6.1 | 95    |
| 40 to 44 | 60    | 5.4 | 87    |
| 45 to 49 | 55    | 4.9 | 79    |
| 50 to 54 | 69    | 6.2 | 95    |
| 55 to 59 | 84    | 7.5 | 104   |
| 60 to 64 | 93    | 8.4 | 124   |
| 65 to 69 | 91    | 8.2 | 145   |
| 70 to 74 | 79    | 7.1 | 148   |
| 75 to 79 | 63    | 5.7 | 171   |
| 80 to 84 | 40    | 3.6 | 165   |
| 85+      | 60    | 5.4 | 244   |

#### AGE OF CHILDREN AT HOME



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Chosen from index ranking with minimum 5% composition

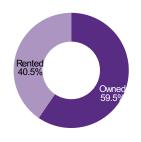
# Demographics | Housing & Income



Trade Area: Wiarton - Downtown Wiarton BIA

Population: 1,113 | Households: 477

### **TENURE**



#### STRUCTURE TYPE



74.6% Index:96



23.3%

Index:105

**AGE OF HOUSING\*** 

60+ Years Old

% Comp:**50.1** Index: **242** 

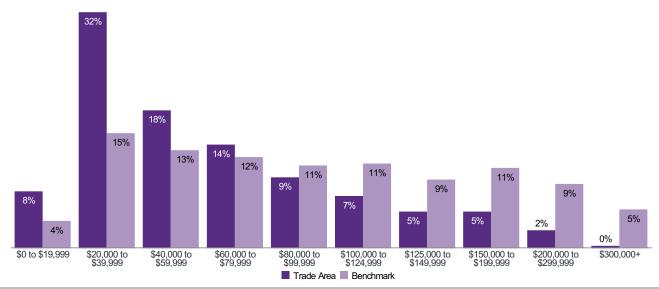
#### **AVERAGE HOUSEHOLD INCOME**





\$65,599

Index:57



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Chosen from index ranking with minimum 5% composition

# Demographics | Education & Employment



Trade Area: Wiarton - Downtown Wiarton BIA

Population: 1,113 | Households: 477

### **EDUCATION**



11.3% Index:42

University Degree

#### LABOUR FORCE PARTICIPATION



62.0%

Index:95

Participation Rate

#### **METHOD OF TRAVEL TO WORK: TOP 2\***



35.0%

Index:96



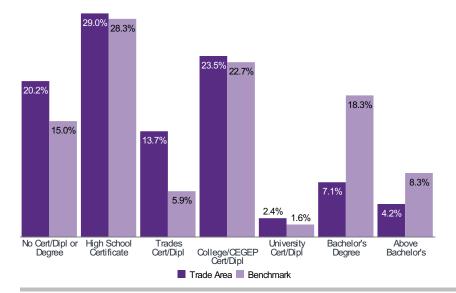
4.5%

Index:147

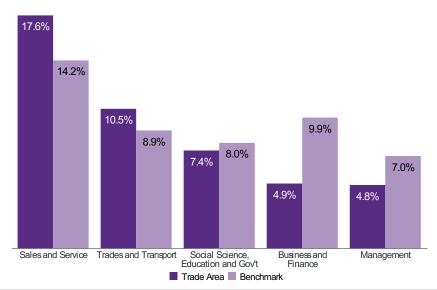
Travel to work by Car (as Driver)

Travel to work by Car (as Passenger)

#### **EDUCATIONAL ATTAINMENT**



### **OCCUPATIONS: TOP 5\***



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Ranked by percent composition

# Demographics | Diversity



Trade Area: Wiarton - Downtown Wiarton BIA

Population: 1,113 | Households: 477

**ABORIGINAL IDENTITY** 



7.1%

Index:302

VISIBLE MINORITY PRESENCE



0.7%

Index:2

Belong to a visible minority group

NON-OFFICIAL LANGUAGE



0.0%

Index:0

No knowledge of English or French **IMMIGRATION** 



8.3%

Index:31

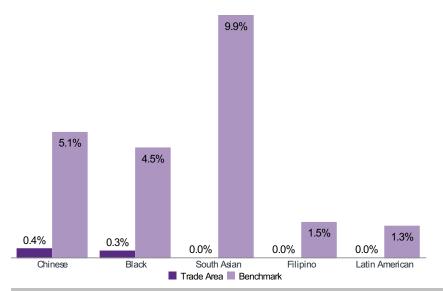
Born outside Canada

PERIOD OF IMMIGRATION\*

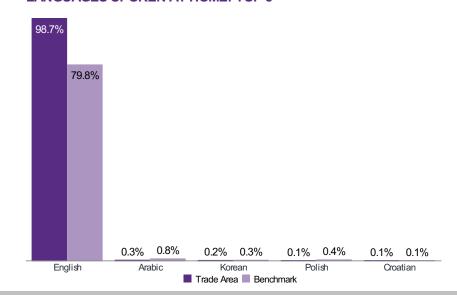
Before 2001

7.0% Index:50

### **VISIBLE MINORITY STATUS: TOP 5\*\***



### LANGUAGES SPOKEN AT HOME: TOP 5\*\*



Benchmark:Southern Ontario

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<sup>\*</sup>Chosen from index ranking with minimum 5% composition

<sup>\*\*</sup>Ranked by percent composition

ENVIRONICS

# Top 5 segments represent 96.7% of households in Wiarton - Downtown Wiarton BIA



Rank: 1
Hhlds: 411
Hhld %: 86.11
% in Benchmark: 3.11
Index 2,769

The largest PRIZMsegment with nearly 400,000 households, Down to Earth consists of older couples and families found in rural communities across the country. Eight out of ten adults are homeowners, typically living in modest, single-detached homes built before 1990. The majority of maintainers are over 55 years old. Most Down to Earth households earn average incomes from a mix of blue-collar in agriculture, construction and the trades. And while the most common family type is empty-nesting couples, more than a third of households contain couples with kids of all ages. What these rural folks share is a tradition-bound lifestyle: more than 80 percent of households are third-plus-generation Canadians and a significant percentage start their day with early-morning chores. As in other rural communities, Down to Earth residents spend their leisure time close to home and nature, enjoying sewing, knitting, bird-watching and snow mobiling. Their yards often have a small collection of trucks, cars, boats, ATVs and RVs; status is expressed in the size of their pickup. And many are strong on the value of Fulfillment Through Work, believing that one's work should be useful to others.



 Rank:
 2

 Hhlds:
 16

 Hhld %:
 3.35

 % in Benchmark:
 1.22

 Index
 274

A collection of remote villages of which half are found in the Atlantic provinces, Backcountry Boomers is about as rural as it gets. The householders in this segment are mostly older, empty-nesting couples and those living alone. Forty percent of maintainers are over 65, and nearly three-quarters of households contain only one or two people. Although most adults are out of the labour force, those still working hold a mix of blue-collar and service sector jobs in farming, natural resources, construction, transportation and the trades. The pay is modest—incomes are 25 percent below average—but it's enough to own an unpretentious, single-detached house. And pride of province holds a special place in this segment, where almost 85 percent are third-plus-generation Canadians and one of their top-ranked values is Parochialism Backcountry Boomers members like to fish, hunt and garden, for the camaraderie as much as the opportunity to put food on the table. Their hobbies are the old-fashioned, pre-Internet variety: making crafts, knitting and collecting coins and stamps. And their motorized vehicles are their prized possessions: large pickups, power boats, ATVs and snow mobiles—preferably made in Canada.



 Rank:
 3

 Hhlds:
 13

 Hhld %:
 2.66

 % in Benchmark:
 2.74

 Index
 97

Found mostly in Alberta and Ontario, New Country is one of the wealthiest rural segments, with nearly two-thirds of residents working in well-paying jobs in agriculture, mining, natural industries and other blue-collar occupations. Scoring high for self-employment, a significant percentage of residents work as farmers and independent contractors in related industries. Their six-figure incomes provide confortable, single-detached houses and enviable lifestyles. Forty percent of the maintainers are between 45 and 64 years old, and nearly 45 percent of households have children, typically of all ages. Like generations of rural households before them, New Country members are known for their deep roots in the community. Three-quarters of residents are third-plus-generation Canadians; fewer than one in ten are foreign-born. In these rural settings, people get attached to their pickups and drive themfor decades. For leisure, they like to go hunting, fishing and boating, or they'll stay home and do some gardening. With their traditional views on politics and religion, they support family values and oppose government involvement in people's private lives; they score very low on Active Government.



 Rank:
 4

 Hhlds:
 12

 Hhld %:
 2.53

 % in Benchmark:
 2.38

 Index
 106

Scenic Retirement exemplifies one of Canada's dominant demographic trends: the aging population. Many of this segment's residents live in retirement communities like Nagara-on-the-Lake, Duncan and Parksville. With more than two-thirds of household maintainers over 55 years old, the segment features mature married couples and singles living in the suburban neighbourhoods of smaller cities popular with seniors. Nearly one in ten households contains a widow ed individual. Most members live in midscale, single-detached houses—the average dwelling value is \$450,000—but one-quarter own a condo. Though only half are still in the labour force, average household incomes here are more than \$100,000, earned from a variety of blue-collar and service sector jobs as well as pensions and government transfers. These financially comfortable households pursue leisure-intensive lifestyles. They stay physically active by playing golf, fitness walking and gardening. They like to keep up with trends by attending exhibitions covering RVs, crafts and homes. These third-plus generation Canadians are mindful of the future and want to leave a Legacy, whether for their families or society.



 Rank:
 5

 Hhlds:
 10

 Hhld %:
 2.04

 % in Benchmark:
 4.83

 Index:
 42

The second most affluent rural segment, Country Traditions is a collection of small communities scattered across the eastern half of Canada. The mostly middle-aged and older couples and families work at well-paying blue-collar and service sector jobs, earning upper-middle incomes in the low six figures. Most own a home built after 1980—nearly 95 percent live in a single-detached house—and a sturdy, large pickup is a necessity for their backcountry commutes to work. With half the maintainers over 55, Country Traditions households are split between couples and families with children of all ages. Despite their rural settings, only 3 percent work in agriculture—still 30 percent above average—while many more work in fields like construction, health care, social services and public administration. Nevertheless, Country Traditions members have deep roots in the land: nearly 80 percent are third-plus-generation Canadians. And these rural families enjoy old-fashioned pursuits like gardening, boating and swimming. Proclaiming that life in the country is far more satisfying than life in the city, they prefer to identify with their local communities and Canada than as citizens of the world (National Pride).

Benchmark: Southern Ontario

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# Psychographics | SocialValues Overview

ENVIRONICS ANALYTICS

Trade Area: Wiarton - Downtown Wiarton BIA



# **Strong Values**

| Values                                 | Index |
|--|-------|
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| Utilitarian Consumerism                | 146   |
| Cultural Assimilation                  | 136   |
| Obedience to Authority                 | 136   |
| Fulfilment Through Work                | 126   |
| Duty                                   | 123   |
| Brand Apathy                           | 121   |
| Confidence in Small Business           | 121   |
| National Pride                         | 120   |
| Financial Concern Regarding the Future | 118   |



# **Descriptions | Top 3 Strong Values**

### **Attraction to Nature**

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

### **Utilitarian Consumerism**

Tendency to base purchase decisions on utilitarian rather than aesthetic considerations. Measures the attention given to utility of objects and products purchased. People strong on this construct seldom buy products purely for their appearance. Lack of a need to engage in personal expression through aesthetic means.

### **Cultural Assimilation**

Benchmark: Ontario

Lack of openness toward the diverse cultures, ethnic communities and immigrants that make up Canada. A belief that ethnic groups should be encouraged to give up their cultural identities and blend in to the dominant culture.



## **Weak Values**

| Values                           | Index |
|----------------------------------|-------|
| Status via Home                  | 56    |
| Equal Relationship with Youth    | 58    |
| Advertising as Stimulus          | 62    |
| Penchant for Risk                | 62    |
| Ostentatious Consumption         | 64    |
| Confidence in Big Business       | 65    |
| Importance of Aesthetics         | 65    |
| Consumption Evangelism           | 66    |
| Sexual Permissiveness            | 67    |
| Skepticism Toward Small Business | 67    |



# **Descriptions | Top 3 Weak Values**

### Status via Home

Feeling a strong sense that one's home represents an extension of one's image. People strongest on this construct make great efforts to decorate and equip their homes in a manner that will impress others, and pay particular attention to the way they entertain in the home.

## **Equal Relationship with Youth**

Breaking down traditional hierarchical and patriarchal relationships by giving the youth equal freedoms as those of adults. Discipline, as that issued by adults over young people, is therefore replaced by freedom and increased individualism.

## **Advertising as Stimulus**

Tendency to enjoy viewing advertising for its aesthetic properties; to enjoy advertising in a wide range of venues, from magazines to television to outdoor signs and billboards.

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Financial and Expenditure Overview

# Financial | WealthScapes Overview

**ENVIRONICS** 

Trade Area: Wiarton - Downtown Wiarton BIA

WealthScapes Households: 481

**INCOME\*** 

Household Income

\$ 65,265

Index:56

\$ 55,169

Household Disposable Income

Index: 60

Household Discretionary Income

\$ 36,924

Index: 57

**Annual RRSP Contributions** 

\$ 1,610

Index: 45

**WEALTH\*** 

Net Worth

% Holders

99.6% Index:100

**Balance** 

\$314,419

Index:43

ASSETS\*

Savings % Holders

94.6% Index:99

**Balance** 

\$42.457

Index:56

Investments

% Holders

48.4%

**Balance** 

Index:81

\$196,550

Index:58

**Unlisted Shares** 

% Holders

8.9% Index:72

**Balance** 

\$87,331

Index:27

Real Estate

% Holders

Index:82

62.2%

**Balance** \$375,369

Index:50

Liquid Assets

% Holders

97.5% Index:99

**Balance** 

\$162,292

Index:49

**DEBT\*** 



Consumer Debt

% Holders

88.6% Index:97

**Balance** 

\$44.204

Index:67

Mortgage Debt

% Holders

34.3%

Index:74

**Balance** 

\$137,381

Index:46

**FINANCIAL RATIO** 



Debt:Asset

% Holders

0.22%

Index:102

Benchmark:Southern Ontario

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Index Colours:

<80

80 - 110

110+

% Holders represent where customers are found.

\*Average values per holding household as at December 31, 2020.

# Financial | WealthScapes - Ratios



Trade Area: Wiarton - Downtown Wiarton BIA

WealthScapes Households: 481

### **FINANCIAL RATIOS\***



Debt: Asset

0.22

Index:102



**Debt: Liquid Assets** 

0.55

Index: 89



Consumer Debt - Discr. Income

1.06

Index:113



Savings - Investments

0.66

Index:110



Pension - Non-Pension Assets

0.48

Index:221



Real Estate Assets - Lig. Assets

1.47

Index:84



Mortgage - Real Estate Assets

0.20

Index:83



Mortgage - Consumer Debt

1.20

Index:52

Benchmark: Southern Ontario

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|------|---|-----|----------|------|--|--|--|
|      | Index Colours:  | <80 | 80 - 110 | 110+ |  |  |  |

## Expenditures | HouseholdSpend - Annual Expenditure Overview



Trade Area: Wiarton - Downtown Wiarton BIA Households: 477

## Total Aggregate Current Consumption: \$24,548,057

### **Average Current Consumption**

\$51,463

Index 63

### Average Household Income

\$67,035

Index:58

### Average Disposable Income

\$55,635

Index: 62



Shelter

Avg. Dollars/Household \$13,411 Index64

Pct. of Total Expenditure 26.1% Index:101

Transportation

Avg. Dollars/Household \$9,060 Index66

Pct. of Total Expenditure 17.6% Index:104

Food

Avg. Dollars/Household Pct. of Total Expenditure \$8,877 17.2%

Index69 Index110



Household Operation

Avg. Dollars/Household Pct. of Total Expenditure \$4,104 8.0% Index72 Index114



Health Care

Avg. Dollars/Household Pct. of Total Expenditure \$4,000 7.8% Index73 Index116



Tobacco and Alcohol

Avg. Dollars/Household Pct. of Total Expenditure \$2,706 5.3% Index76 Index121



Recreation

Avg. Dollars/Household Pct. of Total Expenditure \$2,132 4.1% Index45 Index71



Household Furnishings

Avg. Dollars/Household Pct. of Total Expenditure 3.7% \$1,923 Index48 Index77



Clothing

Avg. Dollars/Household Pct. of Total Expenditure \$1,772 3.4% Index54 Index: 85

Benchmark: Southern Ontario

Displaying the top nine HouseholdSpend categories ranked by percent of total expenditure. Benchmark used for Index calculations.

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|----------------|-------------------------|---------------------------|--|
| Index Colours: | <80                     | 80 - 110                  | 110+                                   |

## Expenditures | Foodspend - Annual Household Expenditure Overview



Trade Area: Wiarton - Downtown Wiarton BIA

Households:477

Average Household Income \$67,035

Index 58

Average Food Expenditure \$8,877

Index69

from Restaurants \$2,304

Index57

Average Spend on Food

Average Spend on Food from Stores

\$6,573 Index75

**Total Aggregate Food Expenditure:** \$4,234,362

Avg. Dollars/Household

Bakery

Pct. of Total Expenditure 10.5%

\$691 Index79

Index106

**Cereal Products** 

Avg. Dollars/Household \$362 Index71 Pct. of Total Expenditure 5.5% Index95

Avg. Dollars/Household

Fruit and nuts

\$691 Index63 Pct. of Total Expenditure 10.5% Index84

Ŵ

Vegetables

Avg. Dollars/Household Pct. of Total Expenditure \$634 9.6% Index:69 Index:91

Avg. Dollars/Household

Dairy products & Eggs

\$967 Index75 Pct. of Total Expenditure 14.7% Index101

<u>(9)</u>

Meat

Avg. Dollars/Household Pct. of Total Expenditure \$1,304 19.8% Index83 Index110

Fish & Seafood

Avg. Dollars/Household Pct. of Total Expenditure \$193 2.9% Index:66 Index:88

Beverages & Other Food

Avg. Dollars/Household \$1,731 Index78 Pct. of Total Expenditure 26.3% Index105

Benchmark:Southern Ontario

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Index Colours:

<80

80 - 110

110+

Displaying the top FoodSpend categories of expenditure on food purchased from stores. Benchmark used for Index calculations. Post COVID-19 Activities

# Behavioural-Vividata | Post COVID-19



Trade Area: Wiarton - Downtown Wiarton BIA

**Household Population 14+:880** 

## **Activities Look Forward To Doing**

|  | %    | Base % | Index |
|--|------|--------|-------|
| Socializing  |      |        |       |
| Dating   | 6.7  | 11.0   | 61    |
| Going to restaurants, bars or night clubs              | 52.0 | 55.1   | 94    |
| Having physical Contact with family and friends        | 63.0 | 57.7   | 109   |
| Participating in group activities                      | 36.5 | 38.7   | 94    |
| Partying   | 13.4 | 15.8   | 85    |
| Seeing family and friends in person                    | 65.2 | 62.8   | 104   |
| Entertainment  |      |        |       |
| Attending events, festivals or concerts                | 34.6 | 42.9   | 81    |
| Attending sports events (excludes professional sports) | 11.7 | 18.2   | 64    |
| Attending to professional sports events or games       | 22.6 | 25.4   | 89    |
| Going to the movies                                    | 31.4 | 45.7   | 69    |
| Movement & Travel                                      |      |        |       |
| Driving more   | 18.9 | 16.1   | 117   |
| Shopping in-store                                      | 36.2 | 42.9   | 84    |
| Spending time outdoors                                 | 26.6 | 32.5   | 82    |
| Travelling outside of Canada/ abroad                   | 39.2 | 53.2   | 74    |
| Travelling within Canada                               | 48.8 | 49.9   | 98    |
| Using public transit                                   | 7.1  | 13.7   | 52    |
| Personal   |      |        |       |
| Getting back to old habits                             | 36.0 | 36.2   | 99    |
| Going to a salon, barber shop or spa                   | 33.9 | 33.7   | 100   |
| Going to the gym                                       | 25.2 | 22.6   | 112   |
| Education/Work   |      |        |       |
| Children going back to school                          | 17.1 | 20.3   | 84    |
| Going back to work                                     | 14.0 | 17.6   | 79    |
| Other  |      |        |       |
| Not Stated   | 0.3  | 0.6    | 60    |

Benchmark: Southern Ontario

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(Base used for Index calculations)

| Index Colours: | <80 | 80 - 110 | 110+ |
|----------------|-----|----------|------|

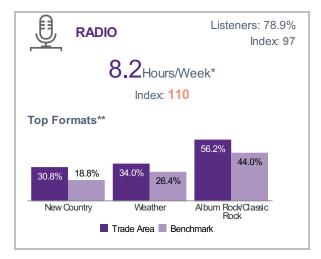
Media and Social Media Overview

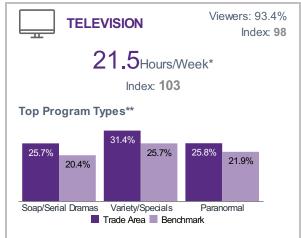
# Behavioural | Media Overview



Trade Area: Wiarton - Downtown Wiarton BIA

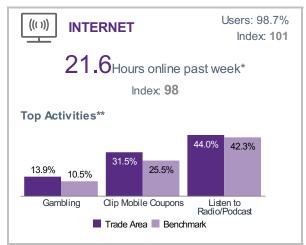
**Household Population 14+:880** 

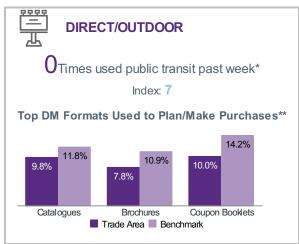












Benchmark: Southern Ontario

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| <br>•          | •   |          |      |
|----------------|-----|----------|------|
| Index Colours: | <80 | 80 - 110 | 110+ |

<sup>\*</sup> Consumption values based to variable's incidence count.

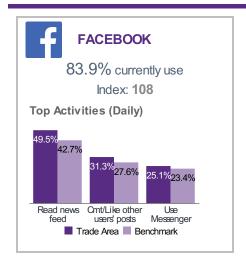
<sup>\*\*</sup> Chosen from index ranking with minimum 5% composition.

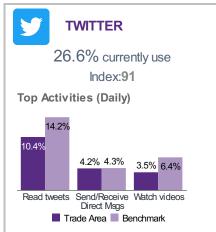
# Opticks Social | Social Media Activities

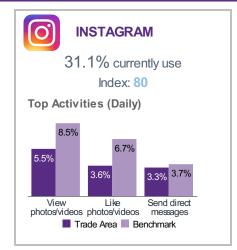


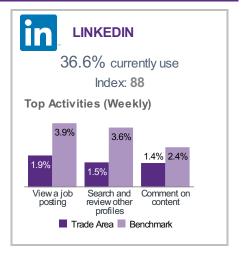
Trade Area: Wiarton - Downtown Wiarton BIA

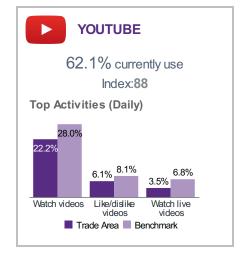
**Household Population 18+: 845** 

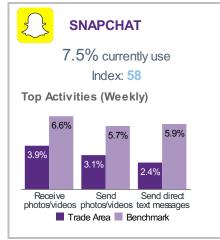


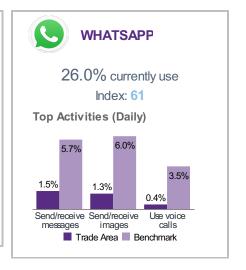












Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

Chosen and ranked by percent composition
(!)Indicates variables with low sample size. Please analyze with discretion

# Opticks Social | Social Media Usage



Trade Area: Wiarton - Downtown Wiarton BIA

**Household Population 18+:** 845

### FRIENDS IN ALL SM NETWORKS



36.5% Index:103

0-49 friends

### **FREQUENCY OF USE (DAILY)**



63.6%

Index:113

Facebook

### **BRAND INTERACTION**



36.4%

Index:106

Like brand on Facebook

#### NO. OF BRANDS INTERACTED

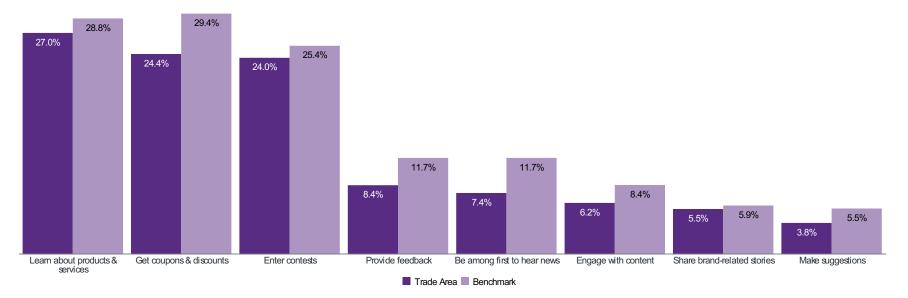


33.8%

Index:110

2-5 brands

#### REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA



Benchmark:Southern Ontario

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Index Colours:

<80

80 - 110

110+

Chosen and ranked by percent composition

Online Shopping Attitudes and Behaviours

# Opticks eShopper | Online Shopping Attitudes



Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+:845** 



Retail companies should not be allowed to own or share my personal info



I am likely to shop online via my mobile device, provided the process is easy

 $\% \text{ Comp } 93.6 \quad \text{Index} \quad 107$ 

% Comp 39.7 Index 82



I am concerned about sharing my personal info with retail companies due to privacy issues, such as using it for marketing purposes



I am likely to download a mobile shopping "app" if it somehow makes my shopping experience easier

% Comp 87.4 Index 104





I use my mobile device to find retail locations that sell products I am looking to buy



I am open to receiving relevant marketing messages on my mobile device from retailers I trust

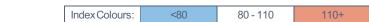
% Comp 45.0 Index 79

% Comp 20 7 Index 69

Benchmark: Southern Ontario

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Ranked by percent composition.



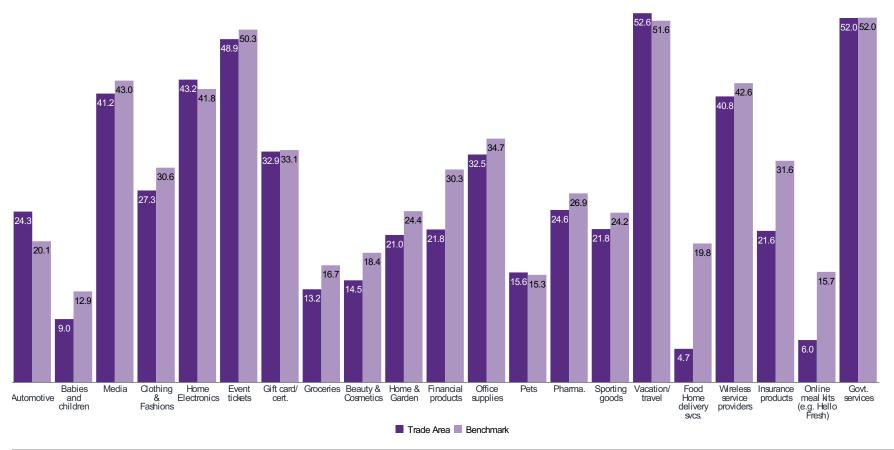
# Opticks eShopper | Purchase Preference by Category

ENVIRONICS ANALYTICS

Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+:**845

### ONLINE PURCHASE PREFERENCE BY CATEGORY - VIA COMPUTER (%)



Benchmark: Southern Ontario

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| - 1 |                |     |          |      |
|-----|----------------|-----|----------|------|
|     | Index Colours: | <80 | 80 - 110 | 110+ |

# Opticks eShopper | Clothing & Fashions Deep Dive



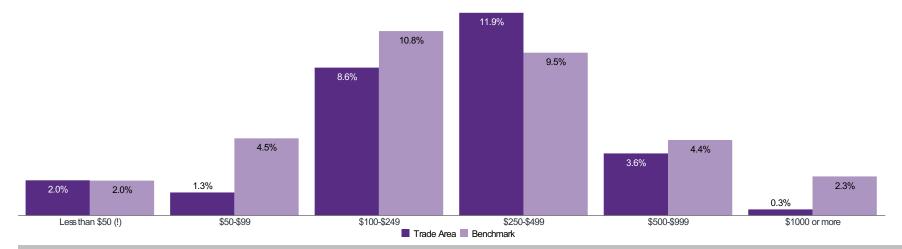
Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+:** 845

### BEHAVIOURAL PREFERENCES BY CHANNEL

| CLOTHING & FASHIONS | In person, at store,<br>branch or office | Online/Website via computer | Online/Website via mobile device | By talking to someone on phone |
|---------------------|--|-----------------------------|----------------------------------|--------------------------------|
| Gather information  | 65.0%                                    | 30.5%                       | 11.3%                            | 1.6%                           |
|                     | Index:106                                | Index:83                    | Index:91                         | Index:50                       |
| Purchase preference | 78.4%                                    | 27.3%                       | 5.5%                             | 1.3%                           |
|                     | Index:104                                | Index:89                    | Index:56                         | Index:49                       |
| Customer Service    | 69.4%                                    | 18.5%                       | 4.2%                             | 20.3%                          |
|                     | Index:112                                | Index:103                   | Index:74                         | Index:93                       |

### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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80 - 110

Index Colours: <80

110+

# Opticks eShopper | Home Electronics & Computers Deep Dive



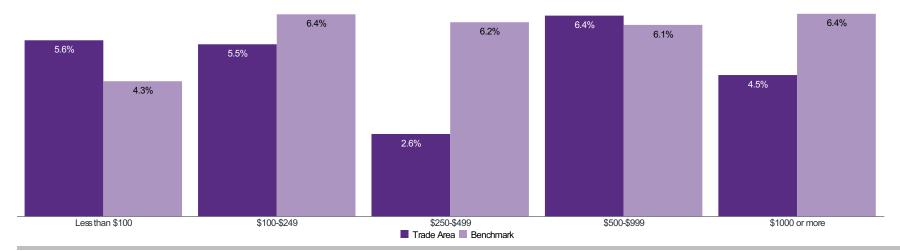
Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+: 845** 

### BEHAVIOURAL PREFERENCES BY CHANNEL

| HOME ELECTRONICS & COMPUTERS | In person, at store,<br>branch or office | Online/Website via computer | Online/Website via<br>mobile device | By talking to someone on phone |
|------------------------------|--|-----------------------------|-------------------------------------|--------------------------------|
| Gather information           | 55.7%                                    | 54.6%                       | 13.5%                               | 9.5%                           |
|                              | Index:111                                | Index:100                   | Index: 87                           | Index: 115                     |
| Purchase preference          | 75.2%                                    | 43.2%                       | 6.2%                                | 7.0%                           |
|                              | Index: 110                               | Index:103                   | Index:56                            | Index: 109                     |
| Customer Service             | 66.9%                                    | 17.1%                       | 4.0%                                | 40.2%                          |
|                              | Index:119                                | Index:69                    | Index: 54                           | Index: 109                     |

## **AMOUNT SPENT [PST 12 MTHS]**



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# Opticks eShopper | Gift Cards Deep Dive



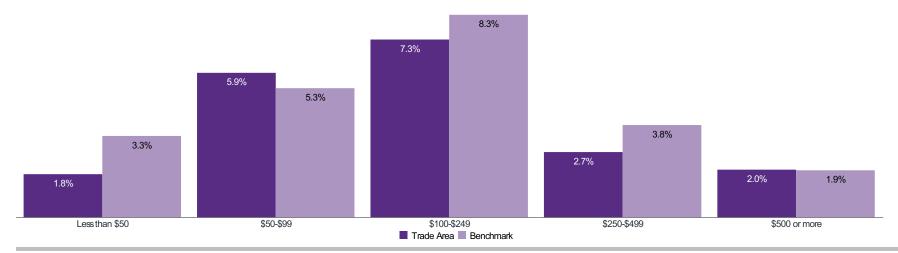
Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+: 845** 

### BEHAVIOURAL PREFERENCES BY CHANNEL

| GIFT CARDS          | In person, at store,<br>branch or office | Online/Website via computer | Online/Website via<br>mobile device | By talking to someone on phone |
|---------------------|--|-----------------------------|-------------------------------------|--------------------------------|
| Gather information  | 56.8%                                    | 31.7%                       | 9.6%                                | 4.5%                           |
|                     | Index:119                                | Index:90                    | Index:88                            | Index:127                      |
| Purchase preference | 69.4%<br>Index:115                       | <b>32.9%</b> Index:99       | 6.2%<br>Index:70                    | 3.7%<br>Index:118              |
| Customer Service    | 53.0%                                    | 18.7%                       | 4.9%                                | 27.8%                          |
|                     | Index:125                                | Index:91                    | Index:80                            | Index:100                      |

## **AMOUNT SPENT [PST 12 MTHS]**



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# Opticks eShopper | Groceries Deep Dive



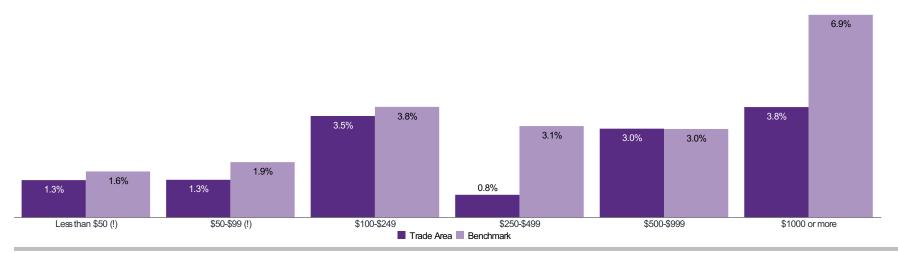
Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+: 845** 

### BEHAVIOURAL PREFERENCES BY CHANNEL

| GROCERIES           | In person, at store,<br>branch or office | Online/Website via computer | Online/Website via mobile device | By talking to someone on phone |
|---------------------|--|-----------------------------|----------------------------------|--------------------------------|
| Gather information  | 80.0%                                    | 21.8%                       | 8.6%                             | 1.9%                           |
|                     | Index:111                                | Index:88                    | Index:78                         | Index:69                       |
| Purchase preference | 92.2%                                    | 13.2%                       | 2.8%                             | 1.1%                           |
|                     | Index:110                                | Index:79                    | Index:46                         | Index:46                       |
| Customer Service    | 83.7%                                    | 6.1%                        | 1.3%                             | 14.7%                          |
|                     | Index:120                                | Index:53                    | Index:32                         | Index:78                       |

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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# Opticks eShopper | Beauty & Cosmetics Deep Dive



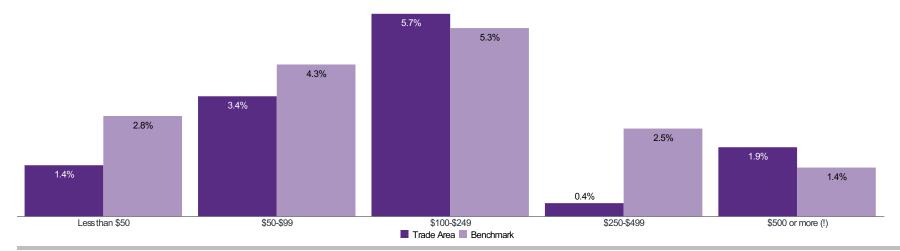
Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+:** 845

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

| BEAUTY & COSMETICS  | In person, at store,<br>branch or office | Online/Website via computer | Online/Website via mobile device | By talking to someone on phone |
|---------------------|--|-----------------------------|----------------------------------|--------------------------------|
| Gather information  | 34.5%                                    | 18.0%                       | 4.6%                             | 2.2%                           |
|                     | Index:97                                 | Index:82                    | Index:57                         | Index:78                       |
| Purchase preference | 45.7%                                    | 14.5%                       | 2.2%                             | 1.3%                           |
|                     | Index:99                                 | Index:79                    | Index:35                         | Index:57                       |
| Customer Service    | 39.8%                                    | 10.3%                       | 0.9%                             | 11.0%                          |
|                     | Index:110                                | Index:82                    | Index:22                         | Index:75                       |

## **AMOUNT SPENT [PST 12 MTHS]**



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# Opticks eShopper | Home & Garden Deep Dive



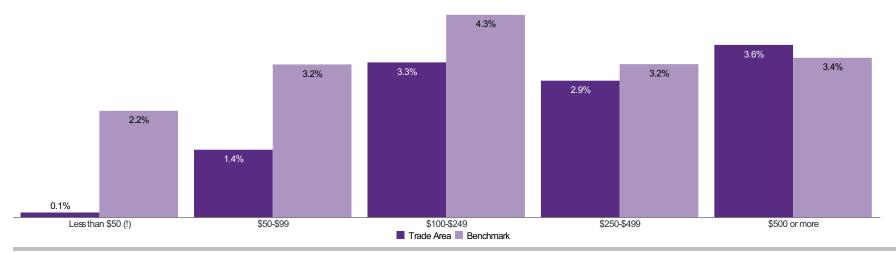
Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+: 845** 

### BEHAVIOURAL PREFERENCES BY CHANNEL

| HOME & GARDEN       | In person, at store,<br>branch or office | Online/Website via computer | Online/Website via mobile device | By talking to someone on phone |
|---------------------|--|-----------------------------|----------------------------------|--------------------------------|
| Gather information  | 59.2%                                    | 38.5%                       | 11.6%                            | 6.1%                           |
|                     | Index:114                                | Index:102                   | Index:102                        | Index:106                      |
| Purchase preference | 77.5%                                    | 21.0%                       | 5.2%                             | 3.0%                           |
|                     | Index:114                                | Index:86                    | Index:74                         | Index:85                       |
| Customer Service    | 67.5%                                    | 15.0%                       | 4.0%                             | 18.6%                          |
|                     | Index:125                                | Index:94                    | Index:84                         | Index:82                       |

## **AMOUNT SPENT [PST 12 MTHS]**



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# Opticks eShopper | Sporting Goods Deep Dive



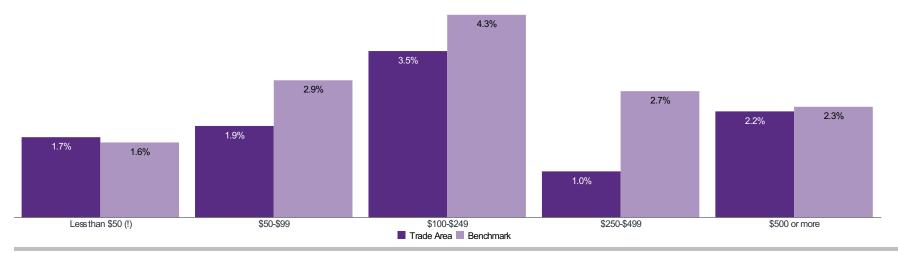
Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+: 845** 

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

| SPORTING GOODS      | In person, at store,<br>branch or office | Online/Website via computer | Online/Website via mobile device | By talking to someone on phone |
|---------------------|--|-----------------------------|----------------------------------|--------------------------------|
| Gather information  | 44.2%                                    | 27.5%                       | 8.1%                             | 2.2%                           |
|                     | Index:113                                | Index:85                    | Index:77                         | Index:55                       |
| Purchase preference | 60.1%                                    | 21.8%                       | 5.5%                             | 1.9%                           |
|                     | Index:116                                | Index:90                    | Index:73                         | Index:63                       |
| Customer Service    | 50.4%                                    | 9.5%                        | 4.0%                             | 22.3%                          |
|                     | Index:121                                | Index:63                    | Index:79                         | Index:109                      |

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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discretion. Index Colours: <80 80 - 110

110+

# Opticks eShopper | Vacation/Travel Deep Dive



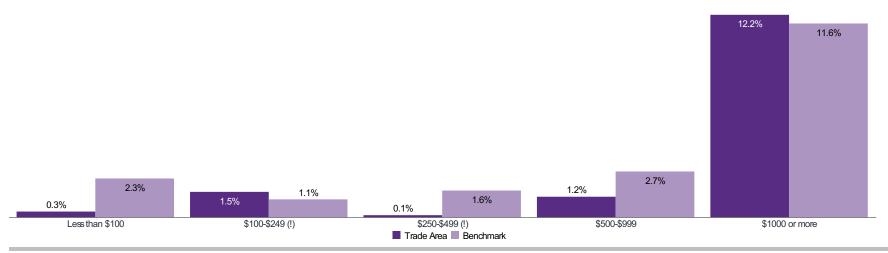
Trade Area: Wiarton - Downtown Wiarton BIA

**Total Household Population 18+: 845** 

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

| VACATION/<br>TRAVEL | In person, at store,<br>branch or office | Online/Website via computer | Online/Website via mobile device | By talking to someone on phone |
|---------------------|--|-----------------------------|----------------------------------|--------------------------------|
| Gather information  | 20.7%                                    | 57.8%                       | 9.7%                             | 16.3%                          |
|                     | Index:101                                | Index:100                   | Index:65                         | Index:101                      |
| Purchase preference | 27.1%                                    | 52.6%                       | 5.2%                             | 23.8%                          |
|                     | Index:94                                 | Index:102                   | Index:63                         | Index:133                      |
| Customer Service    | 28.3%                                    | 26.9%                       | 4.3%                             | 47.1%                          |
|                     | Index:97                                 | Index:98                    | Index:61                         | Index:107                      |

## **AMOUNT SPENT [PST 12 MTHS]**



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Store Loyalty

# ShopperChoice | Store Loyalty - Assortment / Product Quality



Trade Area: Wiarton - Downtown Wiarton BIA Households:477

## STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### ASSORTMENT / PRODUCT QUALITY

Has products I want/regularly in stock



64.0% Index:94



60.3% Index:101

Has high quality fresh produce

Has high quality meat department



43.5% Index:104



39.4% Index:96

Carries food/non-food items I need

Carries variety of items and services



32.6% Index:91

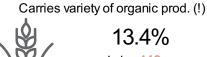


28.5% Index:94

Has special section for dietary needs



13.6% Index:110



13.4%

Index:118

Has variety of freshly prep. foods/meals



7.0% Index:50

Carries wide variety of ethnic prod.



3.6% Index:27

Carries selection of alcoholic bev. (^)



1.8% Index:47

Benchmark:Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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# ShopperChoice | Store Loyalty - Shopping Experience



Trade Area: Wiarton - Downtown Wiarton BIA

Households:477

### STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

### **CONVENIENCE / SHOPPING EXPERIENCE**

Convenient location for me



Easy to get in and get out quickly

Short checkout lines/fast checkout



Staff are friendly and knowledgeable



35.9%

Index:106

Organized layout makes it easy to shop



33.7% Index:81



28.7% Index:80



Has extended hours

21.9% Index:79

Hike the store ambiance



15.3% Index:77



11.6%

Has self-checkout

Index:85

Offers an online shopping option (!)



5.4%

Index:61

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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# ShopperChoice | Store Loyalty - Price and Promo



Trade Area: Wiarton - Downtown Wiarton BIA

Households:477

### STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### PRICE AND PROMO

Store has great sales and promotions

Discover good value when shopping

Store has the lowest prices overall



69.4%

Index:103



68.9%

Index:104



66.7%

Index:115

Store has a customer loyalty card program

Has loyalty prog. app and offers pers. promos

I'm loyal to their store brands



39.9%

Index:80



23.3%

Index:79



20.2%

Index:88

### **OUT OF STOCK ITEM**

|  | % E  | Base % % | ₀ Pen ∣ | Index |
|--|------|----------|---------|-------|
| Psychographics - Shopping Preferences                  |      |          |         |       |
| Postpone the purchase                                  | 43.6 | 40.2     | 0.0     | 109   |
| Leave the store and buy it elsewhere                   | 28.4 | 30.9     | 0.0     | 92    |
| Purchase another brand                                 | 18.2 | 21.2     | 0.0     | 86    |
| Purchase another size or variety of the same brand (!) | 9.8  | 7.7      | 0.0     | 127   |

#### Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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**Main Street Visitors** 

### 2019 Wiarton - Downtown Wiarton BIA Visitors by Top 10 Census Subdivisions

### Compared to Total Household Population 15+

#### Benchmark: Ontario and Quebec

| CSD Code | Census Subdivision Name       | Total House<br>Population |        |        | Spring | 2019   |       |         | Summer 2019 |        |             |        |        | Fall 2019 |       |        | Winter 2019 |        |              |         | Full Year 2019 |        |       |  |
|----------|-------------------------------|---------------------------|--------|--------|--------|--------|-------|---------|-------------|--------|-------------|--------|--------|-----------|-------|--------|-------------|--------|--------------|---------|----------------|--------|-------|--|
| C3D Code | Cerisus Subulvision Name      |                           | % of   |        | % of   |        |       |         | % of        |        |             |        | % of   |           |       |        | % of        |        |              |         |                |        |       |  |
|          |                               | #                         | Total  | #      | Total  | % Pen  | Index | #       | Total       | % Pen  | Index       | #      | Total  | % Pen     | Index | #      | Total       | % Pen  | Index        | #       | % of Total     | % Pen  | Index |  |
|          | Total                         | 19,302,713                | 100%   | 70,309 | 100%   | 0.36%  | 100   | 162,210 | 100%        | 0.84%  | 100         | 34,883 | 100%   | 0.18%     | 100   | 23,710 | 100%        | 0.12%  | 100          | 164,342 | 100%           | 0.85%  | 100   |  |
| 3520005  | Toronto, ON (C)               | 2,568,898                 | 13.31% | 7,013  | 9.98%  | 0.27%  | 75    | 22,483  | 13.86%      | 0.88%  | 104         | 1,790  | 5.13%  | 0.07%     | 39    | 835    | 3.52%       | 0.03%  | 26           | 20,996  | 12.78%         | 0.82%  | 96    |  |
| 3521005  | Mississauga, ON (CY)          | 642,951                   | 3.33%  | 2,375  | 3.38%  | 0.37%  | 101   | 8,150   | 5.02%       | 1.27%  | 151         | 953    | 2.73%  | 0.15%     | 82    | 270    | 1.14%       | 0.04%  | 34           | 7,714   | 4.69%          | 1.20%  | 141   |  |
| 3521010  | Brampton, ON (CY)             | 596,084                   | 3.09%  | 3,119  | 4.44%  | 0.52%  | 144   | 7,209   | 4.44%       | 1.21%  | 144         | 727    | 2.08%  | 0.12%     | 68    | 332    | 1.40%       | 0.06%  | 45           | 7,537   | 4.59%          | 1.26%  | 149   |  |
| 3541055  | South Bruce Peninsula, ON (T) | 7,303                     | 0.04%  | 5,213  | 7.41%  | 71.38% | 19596 | 6,650   | 4.10%       | 91.06% | 10836       | 4,904  | 14.06% | 67.15%    | 37159 | 4,744  | 20.01%      | 64.96% | 52882        | 6,318   | 3.84%          | 86.51% | 10161 |  |
| 3530013  | Kitchener, ON (CY)            | 212,928                   | 1.10%  | 2,625  | 3.73%  | 1.23%  | 338   | 5,952   | 3.67%       | 2.80%  | 333         | 1,406  | 4.03%  | 0.66%     | 365   | 565    | 2.38%       | 0.27%  | 216          | 6,212   | 3.78%          | 2.92%  | 343   |  |
| 3525005  | Hamilton, ON (C)              | 483,265                   | 2.50%  | 2,117  | 3.01%  | 0.44%  | 120   | 6,144   | 3.79%       | 1.27%  | 151         | 813    | 2.33%  | 0.17%     | 93    | 526    | 2.22%       | 0.11%  | 89           | 5,878   | 3.58%          | 1.22%  | 143   |  |
| 3539036  | London, ON (CY)               | 349,526                   | 1.81%  | 2,318  | 3.30%  | 0.66%  | 182   | 4,788   | 2.95%       | 1.37%  | 163         | 1,063  | 3.05%  | 0.30%     | 168   | 456    | 1.92%       | 0.13%  | 106          | 5,663   | 3.45%          | 1.62%  | 190   |  |
| 3542059  | Owen Sound, ON (CY)           | 18,643                    | 0.10%  | 4,014  | 5.71%  | 21.53% | 5910  | 4,673   | 2.88%       | 25.07% | 2983        | 2,421  | 6.94%  | 12.99%    | 7186  | 1,976  | 8.33%       | 10.60% | 8628         | 5,504   | 3.35%          | 29.52% | 3467  |  |
| 3542053  | Georgian Bluffs, ON (TP)      | 9,807                     | 0.05%  | 3,199  | 4.55%  | 32.62% | 8954  | 3,899   | 2.40%       | 39.75% | 4731        | 2,086  | 5.98%  | 21.27%    | 11768 | 1,839  | 7.75%       | 18.75% | 15264        | 4,166   | 2.54%          | 42.48% | 4990  |  |
| 3523008  | Guelph, ON (CY)               | 121,691                   | 0.63%  | 1,956  | 2.78%  | 1.61%  | 441   | 2,741   | 1.69%       | 2.25%  | 268         | 650    | 1.86%  | 0.53%     | 295   | 485    | 2.04%       | 0.40%  | 324          | 3,246   | 1.98%          | 2.67%  | 313   |  |
|          |                               |                           |        | ,      |        |        |       |         |             |        | 4731<br>268 |        |        |           |       |        |             |        | 15264<br>324 |         |                |        |       |  |

#### Index Legend Under 80 110 to 119 120 to 149 Over 150

#### 2019 Wiarton - Downtown Wiarton BIA Visitors Within Trade Area

#### Compared to Total Household Population 15+

#### Benchmark: 15 min trade area

| Total Household | Spring 201 | .9 Visitors | Summer 20 | 19 Visitors | Fall 2019 | Visitors | Winter 20 | 19 Visitors | Full Year 2019 Visitors |       |  |  |
|-----------------|------------|-------------|-----------|-------------|-----------|----------|-----------|-------------|-------------------------|-------|--|--|
| Population 15+  | #          | % Pen       | #         | % Pen       | #         | % Pen    | #         | % Pen       | #                       | % Pen |  |  |
| 921             | 2,025      | 219.9       | 2,147     | 233.1       | 2,181     | 236.8    | 1,884     | 204.5       | 2,291                   | 248.8 |  |  |

#### 2019 Wiarton - Downtown Wiarton BIA Visitors Within vs Outside Trade Area

#### Benchmark: Canada

| Year           | Total Visitors in<br>Main Street<br>Polygon | # Visitors Within<br>15 min TA | % Visitors Within<br>15 min TA | # Visitors Outside<br>15 min TA | % Visitors Outside<br>15 min TA |
|----------------|---|--------------------------------|--------------------------------|---------------------------------|---------------------------------|
| Full Year 2019 | 167,408                                     | 2,291                          | 1.4                            | 165,117                         | 98.6                            |

### 2020 Wiarton - Downtown Wiarton BIA Visitors by Top 10 Census Subdivisions

#### Compared to Total Household Population 15+

#### Benchmark: Ontario and Quebec

|          | Deficilitians, Officino and Quebec |                           |               |        |               |        |       |                       |               |        |       |        |               |        |        |        |               |                |       |         |            |        |       |
|----------|------------------------------------|---------------------------|---------------|--------|---------------|--------|-------|-----------------------|---------------|--------|-------|--------|---------------|--------|--------|--------|---------------|----------------|-------|---------|------------|--------|-------|
| CSD Code | Census Subdivision Name            | Total House<br>Population |               |        | Spring        | 2020   |       | Summer 2020 Fall 2020 |               |        |       |        |               |        | Winter | 2020   |               | Full Year 2020 |       |         |            |        |       |
| C3D Code | Celisus Subulvision Name           | #                         | % of<br>Total | #      | % of<br>Total | % Pen  | Index | #                     | % of<br>Total | % Pen  | Index | #      | % of<br>Total | % Pen  | Index  | #      | % of<br>Total | % Pen          | Index | #       | % of Total | % Pen  | Index |
|          | Total                              | 19,302,713                |               | 42,958 |               | 0.22%  | 100   | 115,369               |               | 0.60%  | 100   | 25,842 |               | 0.13%  | 100    | 24,760 | 100%          | 0.13%          |       | 122,332 |            | 0.63%  | 100   |
| 3520005  | Toronto, ON (C)                    | 2,568,898                 | 13.31%        | 3,473  | 8.08%         | 0.14%  | 61    | 16,383                | 14.20%        | 0.64%  | 107   | 1,719  | 6.65%         | 0.07%  | 50     | 2,028  | 8.19%         | 0.08%          | 62    | 16,685  | 13.64%     | 0.65%  | 102   |
| 3541055  | South Bruce Peninsula, ON (T)      | 7,303                     | 0.04%         | 5,070  | 11.80%        | 69.42% | 31194 | 5,182                 | 4.49%         | 70.95% | 11872 | 4,447  | 17.21%        | 60.90% | 45487  | 4,361  | 17.61%        | 59.72%         | 46554 | 6,048   | 4.94%      | 82.82% | 13068 |
| 3521005  | Mississauga, ON (CY)               | 642,951                   | 3.33%         | 1,277  | 2.97%         | 0.20%  | 89    | 5,169                 | 4.48%         | 0.80%  | 135   | 352    | 1.36%         | 0.05%  | 41     | 279    | 1.13%         | 0.04%          | 34    | 4,844   | 3.96%      | 0.75%  | 119   |
| 3525005  | Hamilton, ON (C)                   | 483,265                   | 2.50%         | 1,176  | 2.74%         | 0.24%  | 109   | 4,454                 | 3.86%         | 0.92%  | 154   | 863    | 3.34%         | 0.18%  | 133    | 439    | 1.77%         | 0.09%          | 71    | 4,704   | 3.84%      | 0.97%  | 154   |
| 3542053  | Georgian Bluffs, ON (TP)           | 9,807                     | 0.05%         | 3,086  | 7.18%         | 31.47% | 14140 | 3,688                 | 3.20%         | 37.61% | 6292  | 2,646  | 10.24%        | 26.98% | 20150  | 2,213  | 8.94%         | 22.56%         | 17589 | 4,617   | 3.77%      | 47.08% | 7429  |
| 3521010  | Brampton, ON (CY)                  | 596,084                   | 3.09%         | 1,094  | 2.55%         | 0.18%  | 82    | 4,867                 | 4.22%         | 0.82%  | 137   | 362    | 1.40%         | 0.06%  | 45     | 173    | 0.70%         | 0.03%          | 23    | 4,436   | 3.63%      | 0.74%  | 117   |
| 3542059  | Owen Sound, ON (CY)                | 18,643                    | 0.10%         | 2,805  | 6.53%         | 15.05% | 6761  | 3,101                 | 2.69%         | 16.64% | 2783  | 1,746  | 6.75%         | 9.36%  | 6994   | 1,892  | 7.64%         | 10.15%         | 7913  | 4,402   | 3.60%      | 23.61% | 3725  |
| 3530013  | Kitchener, ON (CY)                 | 212,928                   | 1.10%         | 1,880  | 4.38%         | 0.88%  | 397   | 4,065                 | 3.52%         | 1.91%  | 319   | 576    | 2.23%         | 0.27%  | 202    | 751    | 3.03%         | 0.35%          | 275   | 4,299   | 3.51%      | 2.02%  | 319   |
| 3539036  | London, ON (CY)                    | 349,526                   | 1.81%         | 1,137  | 2.65%         | 0.33%  | 146   | 3,816                 | 3.31%         | 1.09%  | 183   | 517    | 2.00%         | 0.15%  | 111    | 498    | 2.01%         | 0.14%          | 111   | 4,180   | 3.42%      | 1.20%  | 189   |
| 3530016  | Waterloo, ON (CY)                  | 99,847                    | 0.52%         | 1,000  | 2.33%         | 1.00%  | 450   | 2,185                 | 1.89%         | 2.19%  | 366   | 265    | 1.03%         | 0.27%  | 199    | 360    | 1.46%         | 0.36%          | 281   | 2,442   | 2.00%      | 2.45%  | 386   |

#### Index Legend Under 80 110 to 119 120 to 149 Over 150

#### 2020 Wiarton - Downtown Wiarton BIA Visitors Within Trade Area

#### Compared to Total Household Population 15+

#### Benchmark: 15 min trade area

| Total Household |       |       |       |       | Summer 2020 Visitors |       | Fall 2020 | ) Visitors | Winter 202 | 20 Visitors | Full Year 2020 Visitors |  |  |
|-----------------|-------|-------|-------|-------|----------------------|-------|-----------|------------|------------|-------------|-------------------------|--|--|
| Population 15+  | #     | % Pen | #     | % Pen | #                    | % Pen | #         | % Pen      | #          | % Pen       |                         |  |  |
| 921             | 1,670 | 181.3 | 1,504 | 163.3 | 1,480                | 160.7 | 1,541     | 167.3      | 1,740      | 188.9       |                         |  |  |

#### 2020 Wiarton - Downtown Wiarton BIA Visitors Within vs Outside Trade Area

#### Benchmark: Canada

| Year           | Total Visitors in<br>Year Main Street<br>Polygon |       | % Visitors Within<br>15 min TA | # Visitors Outside<br>15 min TA | % Visitors Outside<br>15 min TA |
|----------------|--|-------|--------------------------------|---------------------------------|---------------------------------|
| Full Year 2020 | 123,325  | 1,740 | 1.4                            | 121,585                         | 98.6                            |

### 2021 Wiarton - Downtown Wiarton BIA Visitors by Top 10 Census Subdivisions

#### Compared to Total Household Population 15+

#### Benchmark: Ontario and Quebec

|          | Sensimark, Orkano and Quesco  |                           |               |        |               |        |       |         |               |         |       |        |               |        |       |             |               |        |                |         |            |        |       |
|----------|-------------------------------|---------------------------|---------------|--------|---------------|--------|-------|---------|---------------|---------|-------|--------|---------------|--------|-------|-------------|---------------|--------|----------------|---------|------------|--------|-------|
| CSD Code | Census Subdivision Name       | Total House<br>Population |               |        | Spring        | 2021   |       |         | Summe         | er 2021 |       |        | Fall 2        | 021    |       | Winter 2021 |               |        | Full Year 2021 |         |            |        |       |
|          | e Census Subulvision Name -   | #                         | % of<br>Total | #      | % of<br>Total | % Pen  | Index | #       | % of<br>Total | % Pen   | Index | #      | % of<br>Total | % Pen  | Index | #           | % of<br>Total | % Pen  | Index          | #       | % of Total | % Pen  | Index |
|          | Total                         | 19,302,713                | 100%          | 44,800 | 100%          | 0.23%  | 100   | 206,393 | 100%          | 1.07%   | 100   | 51,666 | 100%          | 0.27%  | 100   | 28,836      | 100%          | 0.15%  | 100            | 209,919 | 100%       | 1.09%  | 100   |
| 3520005  | Toronto, ON (C)               | 2,568,898                 | 13.31%        | 4,673  | 10.43%        | 0.18%  | 78    | 30,634  | 14.84%        | 1.19%   | 112   | 4,106  | 7.95%         | 0.16%  | 60    | 1,217       | 4.22%         | 0.05%  | 32             | 30,313  | 14.44%     | 1.18%  | 109   |
| 3521005  | Mississauga, ON (CY)          | 642,951                   | 3.33%         | 1,251  | 2.79%         | 0.19%  | 84    | 12,518  | 6.07%         | 1.95%   | 182   | 1,540  | 2.98%         | 0.24%  | 89    | 308         | 1.07%         | 0.05%  | 32             | 11,474  | 5.47%      | 1.78%  | 164   |
| 3521010  | Brampton, ON (CY)             | 596,084                   | 3.09%         | 2,202  | 4.91%         | 0.37%  | 159   | 9,311   | 4.51%         | 1.56%   | 146   | 2,034  | 3.94%         | 0.34%  | 127   | 361         | 1.25%         | 0.06%  | 40             | 10,699  | 5.10%      | 1.79%  | 165   |
| 3525005  | Hamilton, ON (C)              | 483,265                   | 2.50%         | 1,393  | 3.11%         | 0.29%  | 124   | 8,046   | 3.90%         | 1.66%   | 156   | 2,680  | 5.19%         | 0.55%  | 207   | 603         | 2.09%         | 0.12%  | 84             | 8,458   | 4.03%      | 1.75%  | 161   |
| 3530013  | Kitchener, ON (CY)            | 212,928                   | 1.10%         | 1,106  | 2.47%         | 0.52%  | 224   | 6,298   | 3.05%         | 2.96%   | 277   | 1,816  | 3.51%         | 0.85%  | 319   | 801         | 2.78%         | 0.38%  | 252            | 6,740   | 3.21%      | 3.17%  | 291   |
| 3539036  | London, ON (CY)               | 349,526                   | 1.81%         | 1,092  | 2.44%         | 0.31%  | 135   | 6,317   | 3.06%         | 1.81%   | 169   | 941    | 1.82%         | 0.27%  | 101   | 612         | 2.12%         | 0.18%  | 117            | 6,376   | 3.04%      | 1.82%  | 168   |
| 3541055  | South Bruce Peninsula, ON (T) | 7,303                     | 0.04%         | 4,100  | 9.15%         | 56.14% | 24188 | 6,052   | 2.93%         | 82.87%  | 7751  | 4,484  | 8.68%         | 61.40% | 22938 | 5,454       | 18.91%        | 74.68% | 49988          | 5,888   | 2.80%      | 80.62% | 7414  |
| 3519028  | Vaughan, ON (CY)              | 264,447                   | 1.37%         | 522    | 1.16%         | 0.20%  | 85    | 5,340   | 2.59%         | 2.02%   | 189   | 772    | 1.49%         | 0.29%  | 109   | 205         | 0.71%         | 0.08%  | 52             | 5,256   | 2.50%      | 1.99%  | 183   |
| 3523008  | Guelph, ON (CY)               | 121,691                   | 0.63%         | 1,227  | 2.74%         | 1.01%  | 435   | 4,157   | 2.01%         | 3.42%   | 319   | 1,776  | 3.44%         | 1.46%  | 545   | 738         | 2.56%         | 0.61%  | 406            | 5,176   | 2.47%      | 4.25%  | 391   |
| 3542059  | Owen Sound, ON (CY)           | 18,643                    | 0.10%         | 1,818  | 4.06%         | 9.75%  | 4201  | 3,302   | 1.60%         | 17.71%  | 1656  | 2,854  | 5.52%         | 15.31% | 5720  | 1,772       | 6.14%         | 9.50%  | 6361           | 4,652   | 2.22%      | 24.95% | 2295  |

#### Index Legend Under 80 110 to 119 120 to 149 Over 150

#### 2021 Wiarton - Downtown Wiarton BIA Visitors Within Trade Area

### Compared to Total Household Population 15+

#### Benchmark: 15 min trade area

| Total Household | Spring 202 | Spring 2021 Visitors |       | Summer 2021 Visitors |       | Fall 2021 Visitors |       | 1 Visitors | Full Year 2021 Visitors |       |  |
|-----------------|------------|----------------------|-------|----------------------|-------|--------------------|-------|------------|-------------------------|-------|--|
| Population 15+  | #          | % Pen                | #     | % Pen                | #     | % Pen              | #     | % Pen      | #                       | % Pen |  |
| 921             | 1,065      | 115.6                | 1,477 | 160.3                | 1,369 | 148.7              | 1,436 | 155.9      | 1,494                   | 162.3 |  |

### 2021 Wiarton - Downtown Wiarton BIA Visitors Within vs Outside Trade Area

#### Benchmark: Canada

|  | Year           | Total Visitors in<br>Main Street<br>Polygon | # Visitors Within<br>15 min TA | % Visitors Within<br>15 min TA | # Visitors Outside<br>15 min TA | % Visitors Outside<br>15 min TA |  |  |
|--|----------------|---|--------------------------------|--------------------------------|---------------------------------|---------------------------------|--|--|
|  | Full Year 2021 | 214,105                                     | 1,494                          | 0.7                            | 212,610                         | 99.3                            |  |  |



# Top 5 segments represent 27.6% of customers in Southern Ontario



Rank: 1
Customers: 9,836
Customers %: 6.02
% in Benchmark: 5.76
Index: 104

Reflecting Canada's increasing diversity, South Asian Enterprise is an urban crossroads where nearly 60 percent of the populace are immigrants and one third of the members identify as visible minorities from South Asia. The more affluent of two predominantly South Asian segments, South Asian Enterprise contains upper-middle-class families living in a mix of new singles, semis and duplexes in a handful of urban areas. More than 80 percent reside in the Greater Toronto Area; nearly half live in Brampton alone. Few segments have larger households: nearly 60 percent are home to four or more people. One in seven households is multi-family—an emerging demographic trend—with a significant presence of adult children. The first- and second-generation Canadians of South Asian Enterprise have parlayed mixed educations into well-paying blue-collar and service sector jobs. But their above-average household incomes may result fromthree or more wage-earners under one roof. Many residents maintain their South Asian culture at home, with over 40 percent speaking a non-official language. These families enjoy swimming, baseball and playing racquet sports, visiting theme parks and frequenting museums. Socially conservative, they support Traditional Families and reject alternative arrangements.



Rank: 2
Customers: 9,412
Customers %: 5.76
% in Benchmark: 4.68
Index 123

Comprising more than a million people, Family Mode is one of the largest segments—and growing. Home to large, suburban families living in recently built houses, this lifestyle is rooted in midsize cities surrounding large metro areas. Its neighbourhoods are filled with maintainers between 35 and 54, and children over the age of 10. These middle-aged adults have used their mostly high school and college educations to land a variety of decent-paying jobs—from blue-collar to management level—in industries like retail, public administration, education and utilities. Thanks to dual-income households, their upscale incomes allow them to purchase single-detached houses valued at nearly \$450,000—close to the national average. As in other suburban family segments, sports are central to the Family Mode lifestyle, with many garages filled with skiing, golfing and hockey equipment, as well as trailers and boats. Family Mode members make an Effort Toward Health, often working out at fitness clubs and enrolling their kids in soccer, swimming and ice skating.



Rank: 3
Customers: 9,322
Customers %: 5.71
% in Benchmark: 5.19
Index 110

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. More than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be large—double the national average for four or more people—and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes—earned fromjobs in management, business and the sciences—that are 50 percent higher than the national average and that allow them to exercise Ostentatious Consumption by purchasing items that symbolize affluence.



 Rank:
 4

 Customers:
 8,481

 Customers %:
 5.19

 % in Benchmark:
 2.74

 Index
 190

Found mostly in Alberta and Ontario, New Country is one of the wealthiest rural segments, with nearly two-thirds of residents working in well-paying jobs in agriculture, mining, natural industries and other blue-collar occupations. Scoring high for self-employment, a significant percentage of residents work as farmers and independent contractors in related industries. Their six-figure incomes provide confortable, single-detached houses and enviable lifestyles. Forty percent of the maintainers are between 45 and 64 years old, and nearly 45 percent of households have children, typically of all ages. Like generations of rural households before them, New Country members are known for their deep roots in the community. Three-quarters of residents are third-plus-generation Canadians; fewer than one in ten are foreign-born. In these rural settings, people get attached to their pickups and drive themfor decades. For leisure, they like to go hunting, fishing and boating, or they'll stay home and do some gardening. With their traditional views on politics and religion, they support family values and oppose government involvement in people's private lives; they score very low on Active Government.



Rank: 5
Customers: 8,014
Customers %: 4.91
% in Benchmark: 2.91
Index 169

The largest PRIZM segment with nearly 400,000 households, Down to Earth consists of older couples and families found in rural communities across the country. Eight out of ten adults are homeowners, typically living in modest, single-detached homes built before 1990. The majority of maintainers are over 55 years old. Most Down to Earth households earn average incomes from a mix of blue-collar in agriculture, construction and the trades. And while the most common family type is empty-nesting couples, more than a third of households contain couples with kids of all ages. What these rural folks share is a tradition-bound lifestyle: more than 80 percent of households are third-plus-generation Canadians and a significant percentage start their day with early-morning chores. As in other rural communities, Down to Earth residents spend their leisure time close to home and nature, enjoying sewing, knitting, bird-watching and snowmobiling. Their yards often have a small collection of trucks, cars, boats, ATVs and RVs; status is expressed in the size of their pickup. And many are strong on the value of Fulfillment Through Work, believing that one's work should be useful to others.

Benchmark:Southern Ontario

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| <br>           |     | ,        |      |
|----------------|-----|----------|------|
| Index Colours: | <80 | 80 - 110 | 110+ |